

**Code: 9E00201**

MBA II Semester Supplementary Examinations February 2014

**HUMAN RESOURCE MANAGEMENT**

(For students admitted in 2010, 2011 and 2012 only)

Time: 3 hours

Max. Marks: 60

Answer any FIVE questions  
All questions carry equal marks

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- 1 (a) Define human resource management.  
(b) What are the roles and responsibilities of HR department?
- 2 Explain the role of HR in providing sustainable competitive advantage.
- 3 Define human resource planning. Explain its objectives and process.
- 4 (a) Explain the process of determining training needs.  
(b) What are the various methods of measuring training effectiveness?
- 5 Explain the following:  
(a) Career stages.  
(b) Coaching versus Mentoring.
- 6 What is performance management? Explain the importance of performance feedback in performance management.
- 7 Write short note on:  
(a) Work life balance.  
(b) Talent management.
- 8 Explain the impact of globalization on HRM.

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